

Dear parents and Carers,

16th December 2024

Tea Towels

We have had our School tea towels delivered and although they are lovely we understand that there may be some concerns regarding the final product, particularly given the mixed classes involved in the design. We fully appreciate that it may not have turned out exactly as some had envisioned, and we want to ensure that everyone is happy with their purchase.

We have attached the finished product to this email. If, after looking at them, you're happy with the tea towel, we'd be pleased for you to keep them as they are.

However, if you are unhappy with the current order, we would be more than happy to place a new order for replacement tea towels. Please note, though, that these would unfortunately be delivered after Christmas.

Alternatively, if you decide not to purchase any of the tea towels, we are more than willing to offer a full refund for any money that has already been collected.

We truly appreciate your understanding and cooperation as we work to resolve this matter in a way that suits everyone's preferences.

Thank you for your support.

Warm Regards

The PTA- Ashlands